

OUR SERVICES AT A GLANCE

Tailored to your needs

Raeburn Healthcare have a personal approach to your care-planning and we tailor our services to suit your individual needs.

	Children & families	Young people	Adult support	Older people	Private Care
Personal Care	✓	✓	✓	✓	✓
Domestic Assistance	✓	✓	✓	✓	✓
Companionship	✓	✓	✓	✓	✓
Support Services	✓	✓	✓	✓	✓
Respite Care	✓	✓	✓	✓	✓
Medication Management	✓	✓	✓	✓	✓
Post Operative Care	✓	✓	✓	✓	✓
Injury Care	✓	✓	✓	✓	✓
Dementia Care			✓	✓	✓
Learning Disability	✓	✓	✓	✓	✓
Physical Disability	✓	✓	✓	✓	✓
Autism	✓	✓	✓	✓	✓
End of Life Care	✓	✓	✓	✓	✓
Supported Living	✓	✓	✓	✓	✓
Hospital to Home Service	✓	✓	✓	✓	✓
Enablement Service	✓	✓	✓	✓	✓
Live-in Care	✓	✓	✓	✓	✓

WHY RAEBURN? WE CARE.

Raeburn Healthcare has a long-standing reputation for providing very high quality services – as accredited by our Care Commission grading, SCSWIS.

Inspection reports may be viewed at our office and on the Social Care and Social Work Improvement Scotland website www.scswis.com.

We offer a 24-hour on-call service manned by experienced staff who give support to our clients, their relatives and our team of Nurses and Care Workers.

Raeburn Healthcare can make it possible for you to stay at home where you are most comfortable.

Raeburn Healthcare provide only experienced staff who have completed our robust recruitment procedure and induction training which is then followed by support whilst working in the community from our Senior Carers ensuring that Raeburn Healthcare staff are working to the same high standards.

Continuous training is provided to all Raeburn Healthcare staff to ensure our clients receive the best possible care at home.

Raeburn Healthcare will agree with you your personal care package requirements and ensure that you and your family are happy with these, that charges are clear and include no hidden extras.

HOW TO GET IN TOUCH:

Postal address:
Raeburn Healthcare
Ruby House
Ruby Place
Aberdeen, UK
AB10 1QZ

Telephone:
01224 628 700

Fax:
01224 628 717

Email for Service Users:
care@raeburn.com

WANT TO HELP?

Raeburn Healthcare offers flexible or guaranteed working hours, great rates of pay and access to free continuous career development training.

We were graded 'Very Good' for the quality of our staffing in our recent Care Commission SCSWIS inspection.

For more information call 01224 628700.

Email for recruitment opportunities:
nurse@raeburn.com

www.raeburn.com/healthcare

NEED HELP?

Do you need professional care to remain independent in your own home?



WE TAKE CARE OF EVERYTHING

Raeburn Healthcare is proud of its long-standing reputation as the leading professional, reliable and cost-effective provider of high-quality healthcare services in the North East of Scotland.

Founded in Aberdeen in 1990, Raeburn Healthcare's philosophy is based upon the provision of a service which promotes the rights, independence, privacy, dignity, fulfilment and choice of our client by providing professional and trusted support and care in your own home.

Through the provision of a Care At Home service tailored to your requirements, Raeburn Healthcare aims to:

- Maximise independent living and your social activities
- Reduce avoidable time spent in hospital
- Minimise avoidable dependence on long-term care in residential homes
- Provide clients with care services so you can stay in your own home as much as possible
- Give clients as much choice, support and independence as possible
- Deliver individual personal care services

Our Management Team

Raeburn Healthcare engages a highly experienced, qualified team of both internal and external staff for the delivery of Care At Home services.

Lynne Watson BN RGN

Having qualified as a Registered Nurse in 1991, Lynne achieved a Bachelor of Nursing in 2006 and has more than 20 years' experience in varied settings both within the NHS and private sector.

Linda Dalgarno RGN

Linda qualified as a Registered Nurse in 1981 and has 6 years' experience in the NHS followed by 21 years in Care Homes, 12 of which were in management; Linda's qualifications also include an SVQ Level IV in Management.

Our Care Workers

Raeburn Healthcare's Community Care Workers all have previous experience within a care environment. They receive a thorough, bespoke induction which includes Life Support, First Aid and Food Hygiene.

Continuous development is attained through participation in Raeburn Healthcare's on-going training and development programmes.

HOW CAN WE HELP YOU?

Raeburn Healthcare carers will help you to remain independent in your home environment, assist you in making informed choices, provide the level of care that is right for you and provide a service which you can rely upon.

Personal Care

Assistance with all aspects of personal care – washing, showering or bathing, hair washing, shaving and dressing.

Each care package is designed to meet the needs of our individual clients.

The care packages are assessed, reviewed and evaluated on a regular basis to ensure that you receive the optimum level of care to promote your independent living.

Domestic Assistance

Raeburn Healthcare Care Workers and Support Workers can assist with light housework including laundry, hoovering, ironing and shopping.

Support Services

Raeburn Healthcare can provide a wide range of support services to our clients in their own homes and community to promote and maintain independent living.

Assistance can be given with day-to-day activities such as shopping, correspondence, appointments and social activities. A support plan is developed with our clients and other care professionals to identify personal goals and how these can be achieved with appropriate support.

Medication Management

Raeburn Healthcare has a team of Care Workers who are trained in the delivery and prompting of medication.

End of Life Care

We treat our clients with respect and dignity at all times but this becomes especially important as they approach the end of their lives. Our staff are trained to ensure that we offer people the maximum level of independence, choice and control about their care.

We will work with the family, GP and any other healthcare professionals to ensure that we always deliver the highest standards of care to ease suffering and enhance life for as long as possible. A detailed care plan would be kept updated in collaboration with all health care professionals.

Respite Care

The commitment of caring for a relative or friend can impact heavily on family and friends and it is vital that you look after yourself also.

Raeburn Healthcare can allow you to have the break that you require through our Respite Care Services. By using Raeburn Healthcare you will ensure peace of mind, knowing that your relative or friend is being cared for by a reliable, flexible, personalised care service.

The services which we provide will be tailored to meet your specific requirements. Raeburn Healthcare can provide all your personal care or domestic tasks within this service as you require.

Enablement Service

If you are going into hospital for treatment or are ready to be discharged and wish to ease the transition from hospital to home, Raeburn Healthcare are able to provide flexible and bespoke support.

Our service that we provide will be tailored to your specific requirements and includes all personal and domestic tasks you require. We are able to visit you at home prior to your treatment or in hospital prior to your discharge and will liaise with other professionals involved in your care to ensure that we create a personalised care plan that meets all your needs.

Live-in Care

Live-in Care is an increasingly popular form of care and offers an excellent alternative to moving to a care home.

Raeburn Healthcare realises that finding a professional and trusted carer can be extremely difficult. Raeburn Healthcare's expertise is in providing a thorough assessment process to ensure that we match the right Carer or Team of Carers to your individual requirements.

Holiday Care

Raeburn Healthcare Holiday Care allows you the flexibility to take your care with you, whether you go on holiday in the UK or abroad.

If you have previously found you can't go on holiday because of your care needs, Raeburn Healthcare have the solution. Our Care Workers can come away with you and be on hand to manage all your clinical and care needs, leaving you and your family free to enjoy your holiday.

“The care I received from Raeburn enabled me to remain independent in my own home. They were extremely reliable, professional and very responsive to my needs. At first I felt helpless because I couldn't do basic things for myself, like getting dressed. They were very patient and respectful in helping me with my recovery. I cannot praise them highly enough.”

Mrs Montgomery, aged 89

Mrs Montgomery received care three times a day for six weeks to help her recover from a major heart attack.

She had help with light domestic assistance, dressing and bathing. She had very poor eyesight and needed assistance with reading important letters and to read the labels on her microwave meals. We monitored her making cups of tea and meals, and helped her when she felt unable to cook them. We prompted her to take her medication from her blister pack and helped her set up her repeat prescription delivery service from the local pharmacy.

**Catherine Taylor,
Raeburn Care Assistant**